

Terms of Service - Innovation Week (Týden inovací)

Effective Date: March 1, 2025

Last Updated: March 1, 2025

These Terms of Service ("Terms") govern your participation in and use of services related to **Innovation Week (Týden inovací)**, which will take place on **October 9–10, 2025** ("Event"). By purchasing a ticket, registering for the Event, or participating in any related activities, you agree to these Terms.

1. General Information

Innovation Week is organized by **Týden inovací s.r.o.** ("Organizer", "we", "us", "our"). The Event includes panel discussions, networking sessions, exhibitions, pitch sessions, and other activities. These Terms apply to all participants, including attendees, speakers, exhibitors, and partners.

2. Registration & Tickets

- All ticket sales are final and non-refundable, except where required by law.
- Tickets are name-tied and non-transferable.
- Ticket categories include: General, Business, VIP (partner ticket only), Leaders, Startup Pass I, Startup Pass II, Investor Pass I, and Investor Pass II.
- Tickets grant access to specific areas based on their category:
 - All ticket holders have access to the Event Expo and two stages (K.I.S.S. and Breakthrough Stage) located in the NHQ building of the ČSOB Campus.
 - All other ticket tiers grant access to both the NHQ and SHQ buildings. The SHQ building hosts two additional stages (Main Stage and Startup & Innovation Stage) as well as all seminar rooms.
 - VIP, LEADERS, Startup Pass II, and Investor Pass II ticket holders have exclusive access to the Networking Level-up Lounge.
- The Organizer reserves the right to cancel or refuse entry to any participant who violates these Terms.
- For security reasons, all attendees must provide their ID or passport number at the time of ticket purchase. This data is used exclusively for venue security screening and will not be stored.

3. Event Participation & Code of Conduct

- Participants must conduct themselves professionally and respectfully. Harassment, discrimination, or disruptive behavior will not be tolerated.
- Attendees must comply with all venue rules and local laws.
- No unauthorized sales, promotions, or solicitation are permitted.

- Photography, audio, and video recording may be conducted by the Organizer. By attending, you consent to being recorded and grant us the right to use such material for promotional and archival purposes.

4. Event Program & Schedule

- The Event schedule, speakers, and topics are subject to change at the Organizer's discretion.
- The Organizer does not guarantee the appearance of any specific speaker, exhibitor, or sponsor.
- Some sessions may have limited capacity and require pre-registration. Entry is not guaranteed.

5. Liability & Disclaimer

- The Organizer is not responsible for any personal injury, loss, or damage occurring at the Event.
- The Organizer is not liable for cancellations or changes due to circumstances beyond its control (e.g., force majeure, government restrictions, pandemics).
- Participants are responsible for their own travel, accommodation, and insurance.

6. Data Protection & Privacy

- The Organizer collects and processes personal data in accordance with European GDPR regulations.
- By registering, you agree that your contact details may be shared with event partners and sponsors if you opt-in.
- Some sessions or networking events may involve data sharing. Participants can manage their preferences via their event profile.

7. Exhibitors & Partners

- Exhibitors and partners must comply with the Exhibitor Guidelines, including setup, display regulations, and teardown schedules.
- The Organizer reserves the right to remove any exhibition that violates ethical, legal, or safety standards.

8. Ticket Resale & Unauthorized Access

- Tickets are name-tied and may not be resold.
- Unauthorized reselling, scalping, or fake ticket distribution will result in immediate cancellation.
- Fraudulent or unauthorized entry may lead to legal action.

9. Changes & Cancellation

- The Organizer reserves the right to cancel or modify the Event without prior notice.
- In case of event cancellation, ticket holders will be offered a refund or credit for a future event.
- No compensation is provided for travel or accommodation expenses.

10. Pricing Strategy

Innovation Week applies two different pricing structures for local and international attendees. Thanks to the support of local partners, ticket prices for attendees from the Czech Republic are subsidized to make the event more accessible to the local innovation community and ensure that anyone interested in attending can participate. This approach fosters an inclusive ecosystem that supports local innovators, entrepreneurs, and businesses while maintaining the event's high quality and international reach. International ticket prices reflect the full cost of attendance, contributing to the continued growth and development of the event on a global scale.

11. Contact Information

For any questions regarding these Terms, please contact us at:

hello@innovationweek.ai

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