Terms of Service - Innovation Week (Týden inovací)

Effective Date: 1 January 2026
Last Updated: 1 January 2026

These Terms of Service ("Terms") govern your participation in and use of services related to Innovation Week 2026 (Týden inovací), which will take place on 1-3 October 2026 ("Event"). By purchasing a ticket, registering for the Event, or participating in any related activities, you agree to these Terms.

1. General Information

Innovation Week is organized by Týden inovací s.r.o. ("Organizer", "we", "us", "our"). The Event includes panel discussions, networking sessions, exhibitions, pitch sessions, seminars, and other activities. These Terms apply to all participants, including attendees, speakers, exhibitors, and partners.

2. Registration & Tickets

- All ticket sales are final and non-refundable, except where required by law.
- Tickets are name-tied and non-transferable.
- Ticket categories include: General, Business, VIP (partner ticket only), Leaders, Startup Pass I, Startup Pass II, Investor Pass I, and Investor Pass II.
- Tickets grant access to specific areas based on their category:
    - All ticket holders have access to the Event Expo and two stages (K.I.S.S. and Breakthrough Stage) located in the NHQ building of the ČSOB Campus.
    - All other ticket tiers (Business, VIP, Leaders, Startup Pass I, Startup Pass II, Investor Pass I, Investor Pass II) grant access to both the NHQ and SHQ buildings. The SHQ building hosts two additional stages (Main Stage and Startup & Innovation Stage) as well as all seminar rooms.
    - VIP, LEADERS, Startup Pass II, and Investor Pass II ticket holders have exclusive access to the Networking Level-up Lounge.
- In addition to the ticket categories listed above, the Organizer offers a Student ticket, which provides access equivalent to a General ticket and is valid for one (1) selected day of the Event at a special discounted price. Eligibility for the Student ticket may be subject to verification in accordance with these Terms.
- The Organizer also offers a Family ticket, valid exclusively for the Saturday program of the Event. The Family ticket is available at a special bundled price and permits entry for two (2) adults and minors up to and including fifteen (15) years of age, who may attend free of charge under this ticket. The Family ticket is valid only for the designated day and is subject to the same general terms and conditions applicable to all ticket categories.

The Organizer reserves the right to verify eligibility for the Family ticket at the entrance to the venue.
- The Organizer reserves the right to cancel or refuse entry to any participant who violates these Terms.
- Participation in the Event requires completion of a two-step registration process. First, the attendee purchases a ticket of the selected category or tier. After the purchase, the attendee must complete a mandatory registration form providing the required participation details. Only after submitting this information will the attendee receive their ticket with a unique QR code, which must be presented at the venue entrance on the day for which the ticket was purchased.
- For security reasons, attendees are required to provide their ID or passport number during the registration process. This information is used solely for venue security screening and is shared only with the ticketing provider and the venue where necessary.

3. Event Participation & Code of Conduct

- Participants must conduct themselves professionally and respectfully. Harassment, discrimination, or disruptive behavior will not be tolerated.
- Attendees must comply with all venue rules and local laws.
- No unauthorized sales, promotions, or solicitation are permitted.
- Photography, audio, and video recording may be conducted by the Organizer. By attending, you consent to being recorded and grant us the right to use such material for promotional and archival purposes.

4. Event Program & Schedule

- The Event schedule, speakers, and topics are subject to change at the Organizer's discretion.
- The Organizer does not guarantee the appearance of any specific speaker, exhibitor, or sponsor.
- Some sessions may have limited capacity and require pre-registration. Entry is not guaranteed.

5. Liability & Disclaimer

- The Organizer is not responsible for any personal injury, loss, or damage occurring at the Event.
- The Organizer is not liable for cancellations or changes due to circumstances beyond its control (e.g., force majeure, government restrictions, pandemics).
- Participants are responsible for their own travel, accommodation, and insurance.

6. Data Protection & Privacy

- The Organizer collects and processes personal data in accordance with European GDPR regulations.
- By registering, you agree that your contact details may be shared with event partners and sponsors if you opt-in.
- Some sessions or networking events may involve data sharing. Participants can manage their preferences via their event profile.

7. Exhibitors & Partners

- Exhibitors and partners must comply with the Exhibitor Guidelines, including setup, display regulations, and teardown schedules.
- The Organizer reserves the right to remove any exhibition that violates ethical, legal, or safety standards.

8. Ticket Resale & Unauthorized Access

- Tickets are name-tied and may not be resold.
- Unauthorized reselling, scalping, or fake ticket distribution will result in immediate cancellation.
- Fraudulent or unauthorized entry may lead to legal action.

9. Changes & Cancellation

- The Organizer reserves the right to cancel or modify the Event without prior notice.
- In case of event cancellation, ticket holders will be offered a refund or credit for a future event.
- No compensation is provided for travel or accommodation expenses.

10. Minors and Youth Attendees

- The Event is primarily designed for a professional and adult audience; however, participation by individuals under the age of eighteen (18) ("youth attendees" or "minors") is permitted under the conditions set out in this section.
- Minors up to and including fifteen (15) years of age may attend the Event free of charge with a General ticket only and are not permitted to purchase or access any higher ticket category or tier.
- Minors sixteen (16) to seventeen (17) years of age, inclusive, are permitted to attend the Event upon purchase of any available ticket category or tier at full price, subject to the standard terms applicable to such ticket category. Such minors are also eligible to purchase a one-day Student ticket for any day of the Event at a special discounted price, provided that they present a valid ISIC card or other officially recognized student identification upon entry to the venue. Failure to present valid student identification upon

request shall result in the ticket being deemed invalid, and the Organizer reserves the right to deny entry without entitlement to any refund or compensation.

- All minors must be accompanied at all times during the Event and any related activities by at least one parent or legal guardian who holds a valid Event ticket. Parents and legal guardians are solely responsible for the supervision, conduct, and safety of the minor throughout the duration of the Event. The Organizer reserves the right to deny entry to or remove any minor who does not comply with these conditions, without entitlement to any refund or compensation.
- For parents or legal guardians attending the Event with young children, as defined in the terms and conditions of the childcare service provider, a Children's corner / a childcare service will be made available. Use of this service is subject to prior registration of the parent(s)/guardian(s) and the child or children and to the availability and conditions set by the childcare provider.
- The childcare service is operated by an independent third-party service provider. Any supervision, care, responsibility, liability, or claims arising from the use of the childcare service rest solely between the parent or legal guardian and the third-party childcare provider. The Organizer does not assume responsibility or liability for the operation, quality, or outcomes of the childcare service.

11. Volunteers

- You may apply to participate in Innovation Week as a volunteer; however, submitting an application does not guarantee selection, as all volunteers are chosen at the sole discretion of the Organizer. Selected volunteers must confirm that all information provided in their application is true, accurate, and complete.
- Volunteers are not entitled to any compensation or reimbursement, including travel or accommodation expenses. Volunteers agree to comply with these Terms at all times and acknowledge that any breach, including unprofessional or disruptive behaviour, failure to attend assigned shifts, consumption of alcohol or illegal substances before or during assigned duties, or interference with attendees, speakers, exhibitors, partners, or other volunteers, may result in immediate revocation of credentials and removal from the Event without compensation.
- Volunteers further acknowledge that they may be photographed, filmed, or recorded in accordance with the section on Photography, Audio and Video Recording, and that any confidential or sensitive information accessed in the course of volunteering must be treated as strictly confidential and handled in accordance with the Privacy Policy.
- If a volunteer has already purchased a ticket prior to being selected, they are not eligible for any refund, reimbursement, or compensation under any circumstances.

12. Contact

For any questions regarding these Terms, please contact us at: *hello@innovationweek.ai*
Národní 39, Praha, 110 00, Czech Republic